



333 Mountainview Road South, Georgetown, ON L7G 6E8 905-702-2700

waterstoregeorgetown@gmail.com

WATER STORE AND THE COVID-19 PANDEMIC

MEMO- March 17, 2020

TO OUR VALUED CUSTOMERS

During this current COVID-19 Pandemic, Water Store, Georgetown will remain open for customers who:

- Need to refill their 18 L or other store approved water bottles
- Purchase Spring Water or Distilled Water
- Need supplies for their Water Softeners, R/O systems etc.
- Need to arrange for Service or Installation of Water Systems for your Home or Business

Please be advised of the following STORE INITIATIVES:

1. IF YOU HAVE ANY FLU-LIKE SYMPTOMS, HAVE A COUGH OR ARE SNEEZING, DO NOT COME INTO OUR STORE. If you have need of supplies or equipment, call our store at **(905) 702- 2700 OR email us at waterstoregeorgetown@gmail.com** . We would be happy to discuss your needs safely over the phone and arrange for your items to be left outside the store for pick-up OR delivery depending on staffing schedules.



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2. If you enter the store **with symptoms, this puts other customers and staff at risk. Therefore, our staff will ask you to leave and recommend to call/ email store to arrange alternate delivery or pick up for water or supplies.** WE WILL INSIST ON THIS BECAUSE IF ANY OF OUR STAFF BECOMES ILL and TESTS positive for COVID-19 OUR STORE WILL HAVE TO CLOSE for the required 2 week Quarantine period, and undergo a full Terminal cleaning of all surfaces (counters, desks, door handles etc.) as per Halton Public Health recommendations.
3. TO ENSURE THE ONGOING HEALTH AND SAFETY FOR YOU AND OUR STAFF, Our staff will increase the frequency of cleaning the water filling station area, counters and door handles etc. with chlorine based product as per Halton Public Health recommendations.

Thank you for your ongoing support of our business during these difficult times.

Andrew Hall

Store Owner- Water Store, Georgetown